



## Department of Public Safety and Correctional Services

### Maryland 9-1-1 Board

300 East Joppa Road, Suite 1000  
Towson, Maryland 21286-3068  
Office: (410) 339-6383 FAX: (410) 339-6306

### MINUTES

#### Public Session – February 25, 2021

#### **BOARD MEMBERS IN ATTENDANCE**

---

Anthony Myers, Public Service Commission	Anna Sierra, Small County
William Frazier, MENA	Susan Greentree, APCO
Steve Souder, Public-At-Large	Richard Berg, MIEMSS
Colton O’ Donoghue, Jr., Phone Utility	Randy Cunningham, Large County
Julia Fischer, GIS	John Markey, Emergency Management
Bryan Ebling, Volunteer Fire Service	Major Tawn Gregory, MD State Police
Capt. Scott Brillman, Emergency Management	

#### **OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE**

---

Scott G. Roper, Executive Director

#### **BOARD MEMBERS NOT IN ATTENDANCE**

---

Al Kirchner, Public-At-Large

#### **GUESTS IN ATTENDANCE**

---

Walt Puller, Verizon	Josh Jack, Mission Critical Partners
Ross Coates, Harford County	Charlynn Flaherty, Prince George’s County
Tammy Price, Baltimore County	Jason Bivens, Datamark
Dan Heilman, Carousel Industries	Tim Derenek, Carousel Industries
Senator Cheryl Kagan	Kayman Khalougi, Prince George’s County
Dave Walker, Motorola Solutions	Mitch Nowak, Motorola Solutions
Sam Wilson, Baltimore City	Rob Sterner, Mission Critical Partners
Stanley Harris, Calvert County	David Shipley, Wicomico County
Robbie Twilly, Carter Electrical Service	Paula Robinson, Cecil County
Tim Coale, Worcester County	Wayne Tome, Cecil County
Brandon Blevins, Baltimore City	Ann Pingel, Anne Arundel County
LT John McAndrew, Anne Arundel County	Jeremy Gorke, Anne Arundel County
Bill DeHoff, Anne Arundel County	Mike Mangini, Motorola Solutions
Mike Pavik, Motorola Solutions	Lisa Flask, Motorola Solutions
Jimmy Lichtenstein, AT&T	Dan Riska, AT&T
Dan Glaser, AT&T	

## **OPENING**

---

Chairman Myers called the Public Session to order at 10:04 AM on Thursday, February 25, 2021, via conference bridge. Chairman Myers noted that the meeting is being live-streamed and recorded. A rollcall of Board members was held, and a quorum was confirmed. Chairman Myers also noted that Senator Kagan will be joining the call when available.

## **APPROVAL OF MINUTES**

---

The Board reviewed the minutes for the Public Session meeting held on January 28, 2021.

**Mr. Markey made a motion to approve the minutes for January 28, 2021. Ms. Greentree seconded the motion. All were in favor and the motion carried.**

## **FISCAL REPORT – SCOTT ROPER**

---

Mr. Roper advised the Board that the 9-1-1 Board total FY 21 award expenditures as of 02/25/2021 are \$20,328,711.69. The Board's FY 2020 unencumbered carry-over is \$17,772,083.11, and its estimated collections are \$20,890,162.45. The Board's FY 21 Trust Fund cash balance as of 02/25/2021 is \$18,333,533.87.

## **EXECUTIVE DIRECTOR'S REPORT – SCOTT ROPER**

---

Mr. Roper provided information about the recent Notice of Proposed Rule Making (NPRM) from the Federal Communications Commission (FCC) concerning state 9-1-1 fee diversions. The NPRM is a response by the FCC for its legislated requirements under the omnibus spending bill passed by Congress in December.

Mr. Roper discussed recent activity for the new 9-8-8 nationwide number for suicide prevention.

Mr. Roper provided updates to 9-1-1 and Board affecting legislation currently before the Maryland General Assembly.

## **SUBCOMMITTEE REPORTS**

---

### **Policy and Standards Subcommittee – Steve Souder**

---

Board Policy 1-102, amended to require NG911 providers to accept NENA i3 standardized and validated data from the counties, was presented to the Board for approval. The policy was submitted to the counties for comment, with no negative comments received. **Mr. Souder made a motion to approved the amended Board Policy 1-102. Ms. Fischer seconded the motion. All were in favor and the motion carried.**

Mr. Souder provided updates to work being done with the National Capitol Region on 9-1-1 service disruption notifications.

### **Training and Exercises – Scott Roper for Bryan Ebling**

---

The Training Subcommittee continues to work on its minimum training standards guideline.

## **Cybersecurity – Randall Cunningham**

---

The subcommittee continues to meet as needed, and have submitted some policy recommendations to other committees. Chairman Myers stressed the importance on monitoring events out of state, and taking lessons learned to apply to Maryland.

## **Technology Subcommittee – Scott Roper for James Hamilton**

---

The subcommittee is working on the CAD-to-CAD discussion started at the January Board meeting. A survey tool to determine needs and expectations has been sent to each county.

## **GIS – Julia Fischer**

---

The GIS group is working on technology and workflows for the counties for maintenance of the most accurate data submissions. [911.maryland.gov](http://911.maryland.gov) is being updated for new considerations and expansion of responsibilities. The group is thrilled with the progress that is being made. Groundwork with the state has provided benefits for implementing the technical components.

## **Verizon Update – Walt Puller**

---

The Customer Care Center continues to work remotely. Mr. Puller sent notice to the PSAP directors about updating notification lists and call flows/Network Control Modem plans, and for scheduling tabletop exercises.

Mr. Puller provided an update regarding a text-to-911 disruption issue for Verizon Wireless users caused by a tested software patch that was installed to provide for the formatting of Z-axis location data.

## **Mission Critical Partners Update - Josh Jack**

---

Mission Critical Partners' updates were provided to Board members ahead of the meeting. Mr. Rob Sterner was available to answer questions.

## **MACo Emergency Communications Committee (ECC) – Ross Coates**

---

There was no report for this month.

Senator Kagan joined the meeting and provided updates to 9-1-1 affecting legislation, including her swatting bill, her statewide 3-1-1 bill, her omnibus bill, the move of the Board to the Maryland Emergency Management Agency and her procurement reform bill.

## **CURRENT PROJECTS FOR VOTING CONSIDERATION**

---

Funding request for Project 21-198 in the amount of \$5,228,277.99 for Anne Arundel County's ESInet and Next Generation Core Services Implementation, and Five Years of Service was made by Lt John McAndrew, Ann Pingel, Jeremy Gorka, Bill DeHoff. Mitch Nowak, Mike Mangini, Mike Pavik and Lisa Flask were available to answer questions. Motorola waived confidentiality to discuss their proposal in open session. Included in the county's request was a change to the county's 9-1-1 plan to migrate from Verizon legacy 9-1-1 service to Motorola's NG911 service.

**Ms. Greentree moved to conditionally modify the county's 9-1-1 plan to migrate to Motorola's NG911 service, pending satisfactory testing of interoperability in the lab and with the "as built" solution, and to fund up to of \$5,228,277.99 for Anne Arundel County's ESInet and Next Generation Core Services Implementation, and Five Years of Service. Mr. Berg**

**seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-187 in the amount of \$1,356,291.01 for Prince George's County's NG911 First Year of Service Charges was made by Charlynn Flaherty and Kayman Khalougi. Mitch Nowack and Dave Walker were available to answer questions. Included in the presentation was an update to interoperability testing required by the Board when the county's 9-1-1 plan was conditionally modified.

**Mr. Markey moved to fund up to \$1,356,291.01 for Prince George's County's NG911 First Year of Service Charges. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

---

Funding request for Project 21-191 in the amount of \$2,595.00 for Worcester County's Critical Pre-Employment Testing Software was made by Tim Coale.

**Mr. Souder moved to fund up to \$2,595.00 for Worcester County's Critical Pre-Employment Testing Software. Mr. O'Donoghue seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-196 in the amount of \$216,000.00 for Baltimore County's Emergency Dispatch Protocol Maintenance was made by Tammy Price.

**Ms. Sierra moved to fund up to \$216,000.00 for Baltimore County's Emergency Dispatch Protocol Maintenance. Mr. Frazier and Ms. Greentree seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-193 in the amount of \$186,640.00 for Wicomico County's Generator – Primary PSAP was made by David Shipley. Robbie Twilly was available to answer questions.

**Mr. Souder moved to fund up to \$186,640.00 for Wicomico County's Generator – Primary PSAP. Mr. Berg seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-192 in the amount of \$1,550.00 for Calvert County's Logging Recorder – NG911 Configuration was made by Stanley Harris. Dan Heilman was available to answer questions.

**Mr. Berg moved to fund up to \$1,550.00 for Calvert County's Logging Recorder – NG911 Configuration. Ms. Greentree seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-194 in the amount of \$3,995.00 for Cecil County's Critical Pre-Employment Testing Software was made by Paula Robinson and Wayne Tome.

**Mr. Markey moved to fund up to \$3,995.00 for Cecil County's Critical Pre-Employment Testing Software. Mr. Frazier seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-195 in the amount of \$20,200.00 for Cecil County's 9-1-1 Training Simulator was made by Paula Robinson and Wayne Tome.

**Mr. O'Donoghue moved to fund up to \$20,200.00 for Cecil County's 9-1-1 Training Simulator, with feedback to the Board about the simulator's efficacy. Mr. Berg seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-188 in the amount of \$755,747.00 for Baltimore City's GIS Support – Five Years was made by Captain Brillman and Sam Wilson. Jason Bivens was available to answer questions.

**Ms. Fischer moved to fund up to \$755,747.00 for Baltimore City's GIS Support – Five Years. Ms. Sierra seconded the motion. Captain Brillman recused himself from the vote. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-189 in the amount of \$52,735.47 for Baltimore City's NG911 Implementation Subject Matter Expert (SME) Support was made by Captain Brillman. Rob Sterner was available to answer questions.

**Mr. Berg moved to fund up to \$52,735.47 for Baltimore City's NG911 Implementation Subject Matter Expert (SME) Support. Mr. Markey seconded the motion. Captain Brillman recused himself from the vote. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

Funding request for Project 21-197 in the amount of \$371,520.81 for Baltimore City's Protocols – Emergency Police Dispatch Implementation was made by Captain Brillman and Brandon Blevins.

**Mr. Souder moved to fund up to \$371,520.81 for Baltimore City's Protocols – Emergency Police Dispatch Implementation. Ms. Greentree seconded the motion. Captain Brillman recused himself from the vote. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

---

#### **PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL**

- Prince George's County 19-147 (Support for NG911 Implementation) February 2022

**Mr. O'Donoghue made a motion to extend Project 19-147 for Prince George's County until February 2022. Mr. Frazier seconded the motion. Mr. Cunningham was not on the call for the vote. All were in favor and the motion carried.**

#### **PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

---

- Wicomico County 20-182 (Generator – Engineering Services) March 2022

#### **PROJECTS FOR DE-OBLIGATION**

---

- Prince George's County 21-058 (Protocol Backup Tablets) \$19,872.00

**Mr. Frazier made a motion to de-obligate \$19,872.00 from the listed projects. Ms. Greentree seconded the motion. All were in favor and the motion carried.**

**PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

---

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

➤ Anne Arundel County	21-180 (ETC Manuals - 4)	\$180.00
➤ Howard County	21-181 (Protocol Training)	\$650.00
➤ Saint Mary's County	21-182 (Training – Denise Amber Lee)	\$1,050.00
➤ Worcester County	21-183 (Headsets)	\$374.75
➤ Carroll County	21-185 (Protocol Recertification)	\$2,270.00
➤ Charles County	21-186 (Protocol Recertification)	\$5,475.00
➤ Calvert County	21-190 (Public Education Materials)	\$2,500.00
➤ Carroll County	21-094 (Training – Protocols)	\$4,425.00
➤ Harford County	21-199 (Protocol Recertification)	\$4,500.00
➤ Wicomico County	21-201 (ETC Manuals - 2)	\$90.00

**ADDITIONAL INFORMATION**

---

The Planning Day discussion was deferred to a future meeting to allow Mr. Kirchner to participate.

Mr. Souder made a motion to adjourn the public portion of the meeting, and for the Board to go into closed session to receive a briefing from AT&T regarding the December 2020 9-1-1 service disruption in Nashville, TN and its relevance to the AT&T network design in Maryland. This exception to the Open Meetings Act is permissible under the General Provisions Article § 3-305(b)(10) *to discuss public security, if the public body determines that public discussion would constitute a risk to the public or to public security, including: (i) the deployment of fire and police services and staff; and (ii) the development and implementation of emergency plans*, and General Provisions Article § 3-305(b)(12) *to conduct or discuss an investigative proceeding on actual or possible criminal conduct*. Ms. Greentree seconded the motion. Mr. O'Donoghue, Mr. Frazier, Captain Brillman, Mr. Berg, Ms. Greentree, Mr. Markey, Ms. Fischer, Mr. Souder and Ms. Sierra were in favor of the motion. No one opposed the motion. Mr. Cunningham, Major Gregory and Mr. Kirchner were not present. The motion carried. The public portion of the meeting adjourned at 1:42 PM.

At 1:45 PM, the meeting reconvened on a separate conference bridge. Present at the closed session were Chairman Myers, Mr. O'Donoghue, Mr. Frazier, Captain Brillman, Mr. Berg, Ms. Greentree, Mr. Markey, Ms. Fischer, Mr. Souder and Ms. Sierra from the Board. Also present were Executive Director Roper, and Jimmy Lichtenstein, Dan Riska and Dan Glaser from AT&T. The AT&T representatives provided an overview of the Nashville incident, and the differences between the Nashville network design and Maryland's network design. No other business to place during the closed session. Ms. Sierra left the meeting at 2:00 PM. At 2:21 PM, Mr. Berg made a motion to adjourn the meeting. The motion carried without objection.



Anthony Myers, Chairman  
Emergency Number Systems Board

**PRESIDING OFFICER’S WRITTEN STATEMENT FOR CLOSING A MEETING (“CLOSING STATEMENT”)  
UNDER THE OPEN MEETINGS ACT (General Provisions Article § 3-305)**

**This form has two sides. Complete items 1 – 4 before closing the meeting.**

**1. Recorded vote to close the meeting:** Date: February 25, 2021; Time: 1:42 PM; Location: Virtual Meeting; Motion to close meeting made by: Mr. Souder Seconded by: Ms. Greentree; Members in favor: Mr. O’Donoghue, Mr. Frazier, Captain Brillman, Mr. Berg, Ms. Greentree, Mr. Markey, Ms. Fischer, Mr. Souder, Ms. Sierra; Opposed: None; Abstaining: None; Absent: Mr. Cunningham, Major Gregory, Mr. Kirchner.

**2. Statutory authority to close session (check all provisions that apply).  
This meeting will be closed under General Provisions Art. § 3-305(b) only:**

**(1)**\_\_\_ “To discuss the appointment, employment, assignment, promotion, discipline, demotion, compensation, removal, resignation, or performance evaluation of appointees, employees, or officials over whom this public body has jurisdiction; any other personnel matter that affects one or more specific individuals”; **(2)**\_\_\_ “To protect the privacy or reputation of individuals concerning a matter not related to public business”; **(3)**\_\_\_ “To consider the acquisition of real property for a public purpose and matters directly related thereto”; **(4)**\_\_\_ “To consider a matter that concerns the proposal for a business or industrial organization to locate, expand, or remain in the State”; **(5)**\_\_\_ “To consider the investment of public funds”; **(6)**\_\_\_ “To consider the marketing of public securities”; **(7)**\_\_\_ “To consult with counsel to obtain legal advice”; **(8)**\_\_\_ “To consult with staff, consultants, or other individuals about pending or potential litigation”; **(9)**\_\_\_ “To conduct collective bargaining negotiations or consider matters that relate to the negotiations”; **(10)** **X** “To discuss public security, if the public body determines that public discussion would constitute a risk to the public or to public security, including: (i) the deployment of fire and police services and staff; and (ii) the development and implementation of emergency plans”; **(11)**\_\_\_ “To prepare, administer, or grade a scholastic, licensing, or qualifying examination”; **(12)** **X** “To conduct or discuss an investigative proceeding on actual or possible criminal conduct”; **(13)**\_\_\_ “To comply with a specific constitutional, statutory, or judicially imposed requirement that prevents public disclosures about a particular proceeding or matter”; **(14)**\_\_\_ “Before a contract is awarded or bids are opened, to discuss a matter directly related to a negotiating strategy or the contents of a bid or proposal, if public discussion or disclosure would adversely impact the ability of the public body to participate in the competitive bidding or proposal process.” **(15)**\_\_\_ “To discuss cybersecurity, if the public body determines that public discussion would constitute a risk to: (i) security assessments or deployments relating to information resources technology; (ii) network security information . . . or (iii) deployments or implementation of security personnel, critical infrastructure, or security devices.”

**Continued →**

**3. For each provision checked above, disclosure of the topic to be discussed and the public body’s reason for discussing that topic in closed session.**

<b>Citation (insert # from above)</b>	<b>Topic</b>	<b>Reason for closed-session discussion of topic</b>
§3-305(b) <b>(10)</b>	AT&T Network Reliability and Resiliency	Discussion of AT&T’s network design for NG911 in Maryland
§3-305(b) <b>(12)</b>	AT&T Network Reliability and Resiliency	Discussion of events of the December 2020 bombing of the AT&T office in Nashville, which is still an open Federal investigation.
§3-305(b) ( )		
§3-305(b) ( )		
§3-305(b) ( )		

**4. This statement is made by Anthony Myers, Presiding Officer.**

\*\*\*\*\*

**WORKSHEET FOR OPTIONAL USE IN CLOSED SESSION: INFORMATION FOR SUMMARY TO BE DISCLOSED IN THE MINUTES OF THE NEXT OPEN MEETING. (See also template for summary.)**

➤ **For a meeting closed under the statutory authority cited above:**

Time of closed session: 1:45 PM to 2:21 PM

Place: Google Meet Conference Bridge

Purpose(s): Briefing of AT&T NG911 Network design and open criminal investigation

Members who voted to meet in closed session: \_\_\_\_\_

Persons attending closed session: Chairman Myers, Mr. O’Donoghue, Mr. Frazier, Captain Brillman, Mr. Berg, Ms. Greentree, Mr. Markey, Ms. Fischer, Mr. Souder, Ms. Sierra (until 2:00 PM), Mr. Roper, Jimmy Lichtenstein (AT&T), Dan Riska (AT&T) and Dave Glaser (AT&T)

Authority under § 3-305 for the closed session: (b)(10) and (b)(12)

Topics actually discussed: AT&T network design and open criminal investigation of December 2020 Nashville incident and its relevance to Maryland.

Actions taken: None

Each recorded vote: No votes taken



**For a meeting recessed to perform an administrative function (§ 3-104):** Time: \_\_\_\_\_

Place: \_\_\_\_\_

\_\_\_\_\_

Persons present: \_\_\_\_\_

Subjects discussed: \_\_\_\_\_