

## Maryland 9-1-1 Board

6776 Reisterstown Road, Suite 207 Baltimore, MD 21215 Office: (410) 585-3108



# OPEN SESSION MEETING MINUTES March 28, 2024 Virtual (Google Meet)

## **BOARD MEMBERS IN ATTENDANCE**

Jack Markey, Chairman of the Board Russell Strickland, Secretary, MDEM Kenneth Poling, Wireline Industry Cecilia Warren, Accessibility Needs Sue Greentree, APCO Kevin Mosier, Public Service Commission Richard Berg, MIEMSS Daniel Leary, Wireless Industry Steve Souder, Public-At-Large Sona Konate, Public At Large Scott Haas, PSAP Director Shariff Thomas, 9-1-1 Specialist Michael Block, Cybersecurity Tammy Price, PSAP Director Justin Orendorf, PSAP Director

## OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Dr. Christy Collins, Executive Director Mike Marshall, Project Coordinator Karen Hall, Accountant II Josh Friedman, Principal Counsel/AAG Shanna Gallegos, AP Officer

## **BOARD MEMBERS NOT IN ATTENDANCE**

Michael Walther, County Finance Major Gregory, MD State Police Chris McNamara, ECC Tony Rose, PSAP Director Julia Fischer, GIS
Duane Hull, Volunteer Fire Service
William Frazier, MENA
Danissa Alston, County Police Services

#### **GUESTS IN ATTENDANCE**

David Morris Robert Larimer Walter F. Puller Cassandra Onley Kyra Pulliam Robert Horne James Hamilton Anna Sierra Daniel Heilman Chris Dew Mitch Nowak Kiersten Shea Tamara Maldonado Lisa Madden Ann Pingel Rob Sterner Stacy Clay

Gary C. Zamerski Steven Mueller Roger Bennett Bryan Eblina Brian Wiesemann William Usilton Taylor Tompkins Brad Russum Diane Strona Christopher Hopkins Phil English Pete Landon Tenea Reddick Paul Hunt Joshua Jack Sarah Serement Stanley Harris

Steve Shipley Tiffany Connor Toni Dunne Ross Coates Steve Pandolfo Charlie Schwab Antonella Volpe Charlynn Flaherty Joe Armentrout **Heather Tinney** Ashley Burgan Jeff Bruns Matthew Owens Matthew Moynihan Richard Morris Scott Raley Steve Hurlock

#### I. OPENING

Chairman Markey called the open session to order at 10:00 AM on Thursday, March 28, 2024, via Google Meet.

Chairman Markey requested a roll call of Board members. Chairman Markey confirmed that there was a quorum of the Board.

Secretary Russell Strickland discussed the events concerning the Francis Scott Key Bridge in Baltimore. He noted that the work of the first responders was phenomenal, and he recognized the efforts of the port workers. Federal, state, and local governments are focused on what needs to be accomplished to address this. Governor Wes Moore has signed an executive order declaring a State of Emergency.

Chairman Markey noted that the team is working together to assist in the effort. He recognized the first-tier team for their actions when the event occurred.

#### **APPROVAL OF MINUTES**

The Board considered the meeting minutes from the February 29, 2024, meeting. The Board members were provided with the materials in advance of the meeting for review.

Ms. Greentree made a motion to approve the meeting minutes from February 29, 2024. Mr. Thomas seconded the motion, and the Board approved the minutes. There were no objections.

#### II. FISCAL REPORT - DR. CHRISTY COLLINS

Executive Director Dr. Collins reported that the fiscal report is available in the Board members' Google Drive for review. The FY2024 budget was \$183,925,736. A reduction of \$111,257,019 includes all processed quarterly payments and project payments. The remaining FY2024 budget is \$72,668,717. The revenue received to date is \$85,547,691.

The following reports have been initiated for payment to the Comptroller's office for processing:

FY2024 Quarter 1 Prepaid Disbursements of \$707,150.19 payments were sent to the Comptroller's Office to be disbursed to the Public Safety Answering Points (PSAP) on March 20, 2024.

FY2024, Quarter 2 Prepaid Disbursements of \$1,133,002.48 in payments were sent to the Comptroller's Office to be disbursed on March 21, 2024.

FY2024, Quarter 1 Surcharge Disbursement of \$23,909,755.85 in payments were sent to the Comptroller's Office to be disbursed on March 22, 2024.

An email notification letter has been approved to send to all county PSAPs regarding the latest disbursements.

The next quarterly PSAP disbursement for surcharges is expected to be released from the Comptroller's Office no later than June 25, 2024.

#### LEGISLATIVE UPDATE - ANNA SIERRA

Anna Sierra Chief Development Officer and a Legislative Liaison for the Department of Emergency Management, provided the following legislative update:

- a. HB0070/SB0496 Interference with a Public Safety Answering Point Penalties
- b. SB252 9-1-1 Trust Fund Alterations
- c. SB0649 9-1-1 Trust Fund Purposes Training in Telecommunications Cardiopulmonary Resuscitation

- d. HB1092 Public Safety Answering Point Personnel Training in Telecommunications Cardiopulmonary Resuscitation
- e. SB0700/HB1313 Law Enforcement Officers' Pension System Membership 9-1-1 Specialists
- f. HB0190/SB1039 Workers' Compensation Occupational Disease Presumptions First Responders
- g. HB1162/SB1034 9-1-1 Specialist Recruitment and Retention Workgroup
- h. HB1167/SB1090 Maryland Center for School Safety Secure Schools Emergency Response Grant Program Established

## III. EXECUTIVE DIRECTOR'S REPORT - DR. CHRISTY COLLINS

Dr. Collins reported that the request for funding form that was introduced last month is going through revisions and is available on the Google Drive. Mr. Souder recommended changes to the other field on page 2 under number 3. This is about cooperative purchasing contracts. Chairman Markey noted that the 9-1-1 Trust Fund cannot be used for 9-8-8 and asked Dr. Collins to add the information to the form. Dr. Collins requested a motion to approve the revised project request for funding form.

Mr. Thomas moved to approve the amended PSAP project request for funding form for projects submitted after March 28, 2024. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.

Dr. Collins noted that there will be a PDF fillable version and a Word version template for the PSAPs to use.

The first round of branding of the Maryland 9-1-1 Board website was released. Dr. Collins and Chairman Markey requested some amendments. The website content design team we be presenting the final product soon.

Dr. Collins and AAG Friedman have created a model of objectives and priorities and received approval to move forward with the members who have volunteered to join the Maryland 9-1-1 Board Workgroup. Calendar invites will be sent to the members in the next couple of weeks.

Dr. Collins requested that the May 30, 2024, meeting be held on May 23, 2024, due to a scheduling conflict.

Mr. Block moved to approve the Maryland 9-1-1 Board meeting for May 30, 2024, be moved to May 23, 2024. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

Dr. Collins noted that there are Board member vacancies for FY2025. They are for representatives of career fire services, the Emergency Communications Committee (ECC) of the Maryland Association of Counties, and the wireless telephone industry. You can find information in Statute 1-305 regarding the appointments. She can provide the link to the Governor's appointment office if needed.

Matthew Moynihan provided information regarding upcoming training opportunities that are available through MDEM. ICS300 is available in Montgomery County and Prince George's County on April 2-4. Homeland Security Exercise and Evaluation Program (HSEEP) in Carroll County on April 16-17. G361 Flood Response Operations is scheduled for April 29-May 1. The courses are offered free of charge.

Save the date will be sent for October 28, 2024, for a Board member orientation retreat being held in Hanover, Maryland.

Chairman Markey noted that on April 24, 2024, the Maryland Department of Health will be hosting a 9-8-8 and 9-1-1 virtual conference regarding how the two can work together. Board members interested in participating in the conference please contact Dr. Collins.

#### IV. SUBCOMMITTEE REPORTS

## Policy and Standards Subcommittee – Steve Souder

Mr. Souder reported that the 9-1-1 Specialist recruitment video is nearing completion.

The subcommittee is reviewing the data mandated by the Commission and the Legislature to be made available to the public. We will be working with the Technology Subcommittee to determine how to acquire the data. The data intends to help all of us, particularly our PSAPs, in our branding and public outreach efforts so that the public has a much better understanding of what we do, being more than just answering the phone.

We are working on the Telecommunicator Emergency Response Taskforce (TERT) program. There are new opportunities that we have been made aware of that may help to overcome some of the roadblocks.

## Training and Exercises Subcommittee – Bryan Ebling

Mr. Ebling reported that the Training and Exercise Subcommittee has a new member. Courtney McKinley from Washington County was welcomed to the subcommittee and is very excited about the role that she'll play on the subcommittee and provide guidance to us as we move through our journey.

The subcommittee reviewed two projects that will be coming before the Board for funding consideration. The subcommittee recommend that they be moved to the Board for consideration and that they meet the 3-301 policy.

Mr. Toni Rose talked about a telecommunicator cardiopulmonary resuscitation (T-CPR) project that was conducted in Charles County and the outcomes of that project. He wanted the subcommittee to understand that there was improvement in the quality of the protocol being delivered to the caller and how that improved outcome in Charles County.

We have developed a checklist internally for reviewing projects that are submitted under the 3-301 policy. The training checklist has been reviewed and is out to the subcommittee members for their input. It's a short checklist that a PSAP manager or trainer could use when they are applying for project funding from the Board. It guides them through the questions that will be asked of them through the process.

We are working on the cybersecurity request that Chairman Markey delegated to all the subcommittees.

The Occupational Wellness project is still being reviewed by a couple of culturally competent clinicians within Maryland and I've asked for their comments.

We are working on the Telecommunicator Emergency Response Taskforce (TERT) program. We are searching for other programs nationally to review and understand how they implemented their programs. We are organizing a meeting between Chairman Markey, Mr. Souder, Cassandra, and myself to discuss what's new and how we can move forward with TERT.

We have submitted the subcommittee's mission and description to the Executive Director's Office.

Bryan invited Mr. Moynihan to the subcommittee meetings. We will post information concerning training that is offered so we can get that out to the 9-1-1 community and look at the training opportunities that may be present within the Federal Emergency Management Agency and MDEM.

## Cybersecurity Subcommittee - Michael Block

Mr. Block reported that the subcommittee welcomed the Cybersecurity and Infrastructure Security Agency (CISA) group to the subcommittee. Now is the time to engage with them and potentially conduct a cyber tabletop exercise for the PSAPs. We are reaching out to them and starting to conceptualize what that may look like and if it makes sense to go forward with that as a project.

Mr. Ebling would like to participate in conversations regarding tabletop exercises and Mr. Moynihan stated that MDEM has tabletop exercise information that could be utilized, and he offered his support.

## Technology Subcommittee - James Hamilton

Mr. Hamilton reported the subcommittee spent time with the Emergency Services IP Network (ESInet) providers discussing the recent Federal Communications Commission (FCC) Report and Order regarding location base routing as it relates to wireless providers. We received a lot of good information, in particular pointing out that the location-based routing that the wireless providers are required to implement is not in any way related to location-based routing within the ESInet. The wireless providers are making the decision based on the location of what PSAP receives this call to drop it into the right bucket. Whereas location-based routing on the ESInet side is already in my bucket where does it need to go. They are complementary technologies, but they are not interconnected technologies. Technology might not be the right word here, but complementary processes and protocols.

Regarding network-to-network interface (NNI), we're looking at our surrounding states. We have a two-vendor bifurcated Next Generation Core Services (NGCS) as ESInet providers in Maryland. However, we have nuanced variants of that in our surrounding states. The information we're getting from both of Maryland's providers is that the effort in Maryland is going to become somewhat of the standardized base used for building those connections around us and nationwide. We're going to be working with the providers to get that same level of interconnections in Pennsylvania, West Virginia, Virginia, and Delaware.

We are working with the providers to provide a best practice document concerning call diversion. We're going to receive a presentation regarding VESTA and the z-axis. My county and our secondary in Ocean City are a test bed of the current version of VESTA being able to display the z-axis.

We are looking at the collaboration with 9-8-8 to see what that means technically. There will be a joint learning day between 9-1-1 and 9-8-8 to understand each other better and understand each other's needs better.

## Geographic Information System (GIS) – Julia Fischer

Ms. Fischer was unable to attend the call. Robert Horne with Mission Critical Partners reported the GIS group is working with the Technology Subcommittee supporting them in their efforts.

## V. Additional Reports

## Verizon Update – Walt Puller

Mr. Puller stated there were no major 9-1-1 network events to report. We completed our annual automatic location identification (ALI) true-up record counts. That's how we bill our customers for 9-1-1 services. The bills will be sent to the PSAPs and they're going directly to the PSAP Director's email addresses for the review. Many of the PSAPs are experiencing very low bills at this point. The ones that have migrated are now at the \$50 rate per tariff moving forward. We'll continue to work on adjusting those bills as the designs change.

# Motorola Solutions Update – Toni Dunne

Ms. Dunne reported we have no service-impacting issues to report. Regarding the NNI status, we've completed the primary call flows and are working through several secondary data message formatting edge cases. We continue our testing between Motorola and AT&T.

Regarding dual circuits, we continue to make progress. We are on track with Baltimore City ESInet migration. We expect the migration to happen mid-year. In Frederick County we have moved all originating service providers (OSP) over. We're removing the legacy selective router from their call path as well.

We had our user group meeting with very good attendance. We received a request to have more meetings so we're likely to do these types of meetings twice a year in the future.

Lisa Madden stated we were asked to provide the Board with an update and the impact of our location-based routing. Location-based routing is part of our Next Generation 9-1-1 (NG9-1-1) course services. We provided Dr. Collins with information on Prince George's County. They were able to provide us with the specifics on the reduction in the 9-1-1 call misroutes over the past couple of years after the deployment of Motorola's NGCS. I believe you have an email that shows a reduction of approximately 45% on misrouted calls. Each misroute costs about 40 to 60 seconds delaying the emergency services for the caller. Prince George's County, Mission Critical Partners, and Motorola together developed, planned, and implemented this location-based routing. This is available and being used by all customers throughout Maryland.

At the last meeting, Mr. Souder asked for the specifics on the impact of NGCS on the Legacy environment. Mr. Puller mentioned with the reassessment for the Motorola customers the charge from Verizon is either at zero or adding a nominal fee for connectivity to a neighboring county that is utilizing the selective router. We provided a table to Dr. Collins if you want to review it. The total cost of service for NGCS, at least I can speak for our customers has been reduced by the Verizon component of that.

#### AT&T Update – Taylor Thompkins

Mr. Tompkins was unable to join the call but provided a written statement provided by Dr. Collins. There were no service-affecting issues to report. Somerset had a power outage and the ESInet routing configuration operated as configured. i3 and NNI testing continues with Motorola. Calls are being passed between both platforms successfully and error-free. If no major issues arise testing is expected to be completed on target later this week or very early in April. This is a very complicated configuration and testing is taking place. We are working to complete it as quickly as we can and to do so correctly. The Baltimore County ESInet migration project continues to move forward expecting a late Q3 deployment. Please send any questions or follow-ups you may have to him as soon as possible.

# MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates thanked everyone who attended the 9-1-1 Public Safety Emergency Communications Expo. There were approximately 130 attendees. There were more than 65 public safety partners and vendors at the Expo. There were several breakout sessions and learning opportunities for people looking at new technologies or services. I have heard several comments from others that they are looking forward to next year. We have a great partnership with the Baltimore Regional Cooperative Purchasing Group which helped us to facilitate the event and they did an amazing job. With the assistance of the committee and the help of Mission Critical Partners, every piece of feedback has been positive. We're

certainly looking for feedback. We will be reaching out to the service providers and other vendors who attended for their feedback.

Regarding the cooperative purchasing aspects of things, we are going to be formulating a spreadsheet for all the vendors that were in attendance that will be distributed to the procurement departments of each county and agency that were in attendance. The spreadsheet will outline procurement vehicles that have been competitively bid for their agencies.

We have prospective candidates who will be submitting applications to the Governor's Appointment Office for the position of ECC Representative and Career Fire Service Representative on the Board.

We have a representative who will be assuming the role of ECC Chair for the Joint Policy and Standard Subcommittee Robbie Larimer Director of Dorchester County's 9-1-1 Center. I've asked Mission Critical Partners and Mr. Souder to facilitate a briefing and update on where the committee stands on current projects and a future vision of where they see the committee going. We'll be working with Mr. Larimer on the ECC side of things and some of the goals and accomplishments that we'd like to undertake in 2024. We have an additional member who will be joining. Mr. John Cooper is a Supervisor with Wicomico County. He'll be participating on the Policy and Standards Subcommittee as a subject matter expert and participant in the committee.

# Mission Critical Partners Update – Joshua Jack

Joshua Jack provided a written report to the Board. Mr. Jack reported that Harford went live. They migrated over to the AT&T ESInet on March 5. That leaves us with two agencies, Baltimore City and Baltimore County. The Eastern Shore project where eight of the nine Eastern Shore Counties are implementing the transitional data management system that is there to help automate the ALI updates that they need to do. That is ongoing they are correcting any errors in their data before they migrate over. That should happen next month or two.

#### VI. CURRENT PROJECTS FOR VOTING CONSIDERATION

A funding request for Project 24-151 in the amount of \$51,258.60 for Montgomery County's Console Furniture was made by Cassandra Onley.

Mr. Berg moved to fund Project 24-151 for Montgomery County in the amount of \$51,258.60 for console furniture to be approved. Ms. Warren seconded the motion. Ms. Greentree and Mr. Souder abstained from the vote. Mr. Thomas recused himself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-156 in the amount of \$609,608.06 for St. Mary's County's Console Furniture was made by Scott Raley.

Ms. Greentree moved to go into closed session to discuss project 24-156 for St. Mary's County per the General Provision Article Section 3.305B.7 to obtain legal advice. Ms. Price seconded the motion. Ms. Konate and Mr. Orendorf abstained from the vote. All were in favor and the motion carried. There were no objections.

## The funding request was withdrawn by Scott Raley.

A funding request for Project 24-269 in the amount of \$20,844.00 for St. Mary's County's Platinum Plan – Priority Dispatch (discount applied) was made by Scott Raley.

Mr. Souder moved to fund Project 24-269 for St. Mary's County in the amount of \$20,844.00 for Platinum Plan – Priority Dispatch. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-158 in the amount of \$1,310.00 for Calvert County's Navigator Conference – EMD Mentor/ETC Instructor was made by Stacy Clay.

Mr. Thomas moved to fund Project 24-158 for Calvert County in the amount of \$1,310.00 for Navigator Conference – EMD Mentor/ETC Instructor. Mr. Berg seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-199 in the amount of \$67,493.96 for Prince George's County's Console Furniture was made by Charlynn Flaherty.

Mr. Berg moved to fund Project 24-199 for Prince George's County in the amount of \$67,493.96 for console furniture. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-248 in the amount of \$11,671.00 for Allegany County's Generators-Service Testing was made by Roger Bennett.

Mr. Souder moved to fund Project 24-248 for Allegany County in the amount of \$11,671.00 for generator service testing to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-249 in the amount of \$13,525.00 for Baltimore County's QPR-Annual Maintenance was made by Tammy Price.

Ms. Greentree moved to fund Project 24-249 for Baltimore County in the amount of \$13,525.00 for QPR-annual maintenance to be approved. Mr. Berg seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-258 in the amount of \$424,822.50 for Dorchester County's One Plan License Renewal was made by Robert Larimer.

Mr. Souder moved to fund Project 24-258 for Dorchester County in the amount of \$424,822.50 for One Plan license renewal to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-264 in the amount of \$532,515.00 for Dorchester County's (Multi-County) Convey911 (multi-county) was made by Robert Larimer.

Mr. Thomas moved to fund Project 24-264 for Dorchester County multi-county in the amount of \$532,515.00 for Convey911 (multi-county) to be approved. Mr. Berg seconded the motion. Mr. Haas recused himself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-259 in the amount of \$129,653.09 for Caroline County's Primary Center – Annual Maintenance was made by Steve Hurlock.

Mr. Berg moved to fund Project 24-259 for Caroline County in the amount of \$129,653.09 for the Primary Center – Annual Maintenance to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-261 in the amount of \$74,455.00 for Wicomico County's SIP URI Connectivity was made by Christopher Hopkins.

Mr. Berg moved to fund Project 24-261 for Wicomico County in the amount of \$74,455.00 for SIP URI Connectivity to be approved. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-263 in the amount of \$161,952.74 for Wicomico County's Furniture (Backup PSAP) was made by Christopher Hopkins.

Mr. Souder moved to fund Project 24-263 for Wicomico County in the amount of \$161,952.74 for furniture (backup PSAP) to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-262 in the amount of \$4,135.00 for Cecil County's Criticall was made by Diane Strong.

Mr. Souder moved to fund Project 24-262 for Cecil County in the amount of \$4,135.00 for Criticall to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-266 in the amount of \$9,500.00 for Queen Anne's County's Training-Public Agency Training Council (PATC) was made by Phil English.

Mr. Thomas moved to fund Project 24-266 for Queen Anne's County in the amount of \$9,500.00 for Training-PATC to be approved. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-267 in the amount of \$8,500.00 for Queen Anne's County's Training – National Emergency Number Association (NENA) was made by Phil English.

Ms. Price moved to fund Project 24-267 for Queen Anne's County in the amount of \$8,500.00 for Training - NENA to be approved. Mr. Berg seconded the motion. All were in favor and the motion carried. There were no objections.

## PROJECT EXTENSIONS - REQUIRING BOARD APPROVAL

Baltimore County 22-259 ESInet Implementation (2<sup>nd</sup> year extension)

Mr. Thomas moved to approve the extension of Project 22-259 for Baltimore County. Mr. Souder seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

#### PROJECT EXTENSIONS — APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Project# 22-338 Carroll County 1 year – GIS Support

#### PROJECTS FOR DE-ENCUMBERING OF FUNDING

Project #	County	De- Encumbering	Project Description
22-220	Frederick	\$100.00	Protocols – EDQ Training
23-183	Somerset	\$40.11	Protocols - QA Service/QA Computers
23-228	Frederick	\$46.00	Protocol Recertification

24-092 St. Mary'	s \$100.00	ProQA Training

Total \$286.11

Mr. Souder moved to de-encumbering funds for the projects noted in the above table in the amount of \$286.11. Mr. Berg seconded the motion. All were in favor and the motion carried. There were no objections.

#### PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
24-243	Baltimore City	\$7,080.00	Protocol Training
24-245	Baltimore City	\$6,300.00	Protocol Training
24-254	Charles	\$8,850.00	Protocol Training
24-242		\$510.00	Protocol Training
24-247	Dorchester	\$491.00	Protocol Training-CCS
24-253	Dorchester	\$466.00	Protocol Training-CCS
24-255	Dorchester	\$280.00	Protocol Training
24-256		\$598.00	Protocol Training
24-257	Dorchester	\$325.00	Protocol Training
24-246		\$1,864.00	Protocol Training-CTO
24-250	Worcester	\$2,850.00	Protocol Training
24-251	Worcester	\$488.00	Protocol Training-CTO
24-252	Worcester	\$466.00	Protocol Training-CTO
24-260	St. Mary's	\$2,709.00	Protocol Training-ProQA

Total \$33,277.00

Mr. Thomas moved to ratify the projects approved for funding by the Executive Director's Office for the projects noted in the above table in the amount of \$33,277.00. Mr. Block seconded the motion. All were in favor and the motion carried. There were no objections.

#### VII. OPEN DISCUSSION ITEMS

Mr. Souder thanked Executive Director Dr. Collins, Principal Counsel/AAG Josh Friedman, and the Secretary of Emergency Management for their contributions to the Maryland 9-1-1 Board since joining the Board.

Chairman Markey agreed and noted that we are working together to improve things in Maryland.

#### VIII. UPCOMING REMINDERS

Chairman Markey reminded the members that if they are interested in the 9-8-8 and 9-1-1 coordination conference, please contact Dr. Collins.

The next meeting is Thursday, April 25, 2024, on Google Meet.

Projects for Funding are due by April 11, 2024.

#### IX. ADJOURNMENT

Ms. Greentree made a motion for an adjournment, seconded by Mr. Thomas. All were in favor and there was no opposition to adjournment. The Open Session meeting adjourned at 4:09 PM.

Jack Markey, Chairman Maryland 9-1-1 Board