



**Maryland 9-1-1 Board**  
 6776 Reisterstown Road  
 Suite 207  
 Baltimore, MD 21215  
 Office: (410) 585-3108



**MINUTES**

**Public Session – November 17, 2022**

**BOARD MEMBERS IN ATTENDANCE**

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Jack Markey, County Emergency Management	Steve Souder, Public-At-Large
Russell Strickland, Secretary, MDEM	Bryan Ebling, Volunteer Fire Service
Major Tawn Gregory, MD State Police	Tammy Price, PSAP Director
Susan Greentree, APCO	Al Kirchner, Public-At-Large
William Frazier, MENA	Julia Fischer, GIS
Kenneth Poling, Wireline Industry	Daniel Leary, Wireless Industry
Justin Orendorff, PSAP Director	Chris McNamara, ECC
Tony Rose, PSAP Director	Cecilia Warren, Accessibility Needs
Major David Stem, County Police Services	Michael Block, Cybersecurity
CPT Scott Brillman, Career Fire Services	Senator Cheryl Kagan, MD Senate

**OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE**

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Timothy Tharp, Interim Executive Director

**BOARD MEMBERS NOT IN ATTENDANCE**

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Scott Haas, PSAP Director	Richard Berg, MIEMSS
Shariff Thomas, 9-1-1 Specialist	

**GUESTS IN ATTENDANCE**

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Walt Puller, Verizon	Taylor Thompkins, AT&T
Roger Bennett, Allegany County	Mitch Nowak, Motorola Solutions
Toni Dunne, Motorola Solutions	John Lesko II, DoIT
Joshua Jack, Mission Critical Partners	Major David P. Stem,
Ross Coates, Harford County	Jeff Clements, Charles County
Robbie Larimer, Dorchester County	Kelly Wilson, Charles County
Lisa Madden, Motorola Solutions	Walt Kaplan, Rapid Deploy
LT Jennifer Reidy-Hall, Howard County	Diane Strong, Cecil County
Gary Powell, Somerset County	Gary C. Zamerski, Maryland State Police
James Hamilton, Worcester County	Jamison Peevyhouse, RapidSOS
Robert Horne, Mission Critical Partners	Tammy Price, Baltimore County
Charlynn Flaherty, Prince George’s County	Jay Malin, Agent 511
Jeff Clements, Charles County	Rob Sterner, Mission Critical Partners
Senator Cheryl C. Kagan, MD State Senate	

## OPENING

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Chairman Markey called the public session to order at 10:00 AM on Thursday, November 17, 2022, via Conference Bridge.

Secretary Strickland took the opportunity to thank Scott Roper for his work and efforts on the 9-1-1 Board. Due to his departure, in the interim Timothy Tharp will be the Interim Executive Director for the 9-1-1 Board. The Accounts Payable Department is caught up on all of its work. Yesterday the Board of Public Works approved the Mission Critical Partners' contract.

Chairman Markey stated that the meeting is being live-streamed and recorded. He asked members to use the raise hand function to ask questions.

He noted that the 9-1-1 community in Maryland is in a time of transition with technology and the expansion of the Board. The Chairman wanted to publicly thank Scott Roper for his service to the Board for 11 years. In 2011, there were 4.7 million 9-1-1 calls in Maryland, in 2021 there were 4.3 million. This reduction in the number of calls is attributed to being more efficient in handling 9-1-1 calls. Projects addressed by the Board, in 2011 was \$15.2 million dollars in 2021 it was \$45 million dollars. Additional fee revenue went from \$40 million dollars in 2011 to \$58 million dollars in 2021. Much of this work was addressed by the staff at the Executive Director's office and Scott Roper. Chairman Markey thanked Scott Roper and the staff for moving Maryland forward, being a leader, and serving the residents of Maryland.

Mr. Souder welcomed Secretary Strickland and is looking forward to working with him.

Ms. Fischer thanked Scott Roper for his leadership and guidance to the Board.

There was a roll call of Board members by Interim Executive Director Tharp, and a quorum was confirmed.

## APPROVAL OF MINUTES

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The Board considered the meeting minutes from October 27, 2022. The Board members are provided with the material in advance of the meeting so they may review them.

Mr. Frazier had a question on page four concerning project 23-080 it has the wrong county listed in the motion.

**Mr. Frazier made a motion to approve the meeting minutes from October 27, 2022, with the amendment. Mr. Souder seconded the motion. All were in favor and the motion was carried.**

## FISCAL REPORT – TIMOTHY THARP

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The cash balance as of June 30, 2022, is \$24,530,250.19. The total FY 2023 award expenditure balance as of November 17, 2022, is \$17,001,783.06. The FY 2023 trust fund revenue collection as of November 17, 2022, is \$36,163,997.42. The trust fund balance available to make an award as of November 17, 2022, is \$19,162,214.36.

## EXECUTIVE DIRECTOR'S REPORT – TIMOTHY THARP

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Timothy Tharp thanked the Board for the warm welcome he has received. He hopes to help the Board move forward in the direction they would like to move in using collaboration and transparency as the guideposts. Scott Roper has been helpful in the transition and provided volumes of documentation.

The PSAP inspections are underway a number of them have been conducted this week, and 22 of the 24 have been completed. The remaining two will be conducted by the end of November.

Mr. Tharp will provide his contact information in the chat if anyone needs to email him or reach him. He is excited about the opportunities and challenges in the coming months and the direction the Board is headed.

Chairman Markey asked on behalf of Mr. Tharp and all of the Board members to pull together to achieve a successful outcome. A diverse Board brings a diverse skill set and a diverse perspective and with the help of all, we will continue to move forward.

## **SUBCOMMITTEE REPORTS**

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### **Policy and Standards Subcommittee – Steve Souder**

The Policy and Standards Committee of the Board is a collaborative effort with the Policy and Standards of the ECC as a means to not duplicate efforts and to make efficient use of our time and resources. The Public Works has approved the contract with Mission Critical Partners this will allow the activities to pick up speed and move forward.

Recruitment and retaining 9-1-1 Specialist funds have been approved. The subcommittee is ready to proceed with a recruitment video for 9-1-1 Specialists. The next joint subcommittee meeting is December 7, and we welcome Interim Executive Director, Mr. Tharp, to join the call as a standing member of the meetings and to work collaboratively with you and your staff.

### **Training and Exercises –Bryan Ebling**

Mr. Ebling gave a brief report on the Training Committees' activities and welcomed Interim Executive Director, Mr. Tharp.

The Training Committee is a joint effort between the 9-1-1 Board and the Maryland ECC Committee. Mr. Ebling asked for the ***Board Policy 3-301: Guidelines for the Delivery of Training*** to be opened for discussion. One item that was inadvertently left off the document was to include learning objectives or performance objectives.

The committee is working on occupational wellness and identifying best practices by using national standards or guidelines to address this. This is to meet the codes and laws of Maryland without additional work for the PSAPs.

They are working on the TERT project and looking for ways to grow the program and ways to process 9-1-1 calls across the state.

The meeting cadence has been slowed to once a month and the next meeting will be on December 1 at 2:00 PM members of the Board and Interim Executive Director Mr. Tharp are welcome to attend.

Chairman Markey opened the meeting to discuss Policy 3-301. Mr. Ebling discussed the September 1, 2022, version concerning the request for training requirements by the jurisdictions. The Training Committee would like to add the learning objects of the training to the required information.

Al Kirchner agreed with the suggestion and also would like to have some consideration for the instructor's qualifications for the training programs.

Mr. Souder added that when granting funding requests that the money that is granted should be utilized in a way to assure that this meets the goal of the recruiting and retention effort. He also discussed the health and well-being of the 9-1-1 Specialist and how there has been national media attention to the topic. He is pleased to see Maryland being proactive.

Ms. Warren wanted clarification on 3.a.i. Mr. Ebling stated it is a combination of transactional efforts of receiving the grants and the office of the Executive Director has had a Training Coordinator position that is currently vacant. The assistance is about the PSAP getting the notice released that the training is available and the location of the training.

Mr. Souder added Chairman Markey should review the positions that are needed, the title of the positions, and their tasks, specifically the Training Coordinator position. Interim Executive Director Mr. Tharp stated that all the MS22 position descriptions for staff are being addressed.

Mr. Rose commented that the accreditation requirement of the training vendors is important. Chairman Markey stated that Maryland has a rich history of outlining what meets the accreditation requirements. He is open to reviewing the accreditation requirements.

### **Senator Cheryl Kagan, MD Senate**

Yesterday, Senator Kagan and her staff participated in a statewide task force swatting call. A second meeting will be held via Zoom on November 22, 2022, at 11:00 AM and she welcomed members of the Board to attend. The recommendations the task force brings will turn into legislation.

She attended a meeting in Queen Anne's County, Washington County, and Saint Mary's County visiting PSAPs and meeting with members of the 9-1-1 Board. She stressed the important fact that there is a shortage of 9-1-1 Specialists in the counties. It is hard to recruit and retain 9-1-1 Specialists so they are working on a pension bill. We have the technology we need the people.

Mr. Souder discussed the critical need for 9-1-1 Specialist in Saint Mary's County and the other counties in the state and that he would like all elected officials to understand how fundamentally different 9-1-1 communications and staffing is compared to the staffing of the other field agencies.

Senator Kagan welcomed Mr. Tharp to his new position and was very optimistic about his role on the 9-1-1 Board.

This afternoon there is an unofficial Zoom meeting with some of the members of the Board to have an exploratory conversation about the many issues that have come up.

Chairman Markey thanked Senator Kagan for joining the call today and for her continued support of the 9-1-1 industry. He encouraged members of the Board to participate in the statewide task force concerning the swatting calls. Senator Kagan will provide her contact information in the chat function.

### **Policy 404 – Tony Rose**

Mr. Rose stated that Scott Roper prior to his departure had sent out a copy of Policy 404. The policy talks about the Board and the composition or members of the Board. The policy addresses vacancies and how members are chosen. The use of the word qualified for candidates was included but the document does not outline what the qualifications are for the members of the Board.

Senator Kagan stated that the Board wants diverse members on the Board and the word qualified applies to skills related to each specific vacant position. If it requires more clarification may be Assistant Attorney General Sabrina Chase can offer some additional clarification. If it needs legislation clarification please let her know as soon as possible.

Mr. Strickland added that a member may not be a subject matter expert but they have the capability to seek out subject matter experts to solve the problem.

Mr. Markey suggested that with changing technology that keeping it as qualified leaves the options open and does not limit them as written by law.

Mr. Rose stated that maybe qualified is the wrong choice of words and that maybe it should be another word.

Mr. Markey suggested that this would be left in the hands of Mr. Souder and the subcommittee to define the qualification expectations of future Board members.

### **Cybersecurity –Michael Block**

Mr. Block stated at the last Cybersecurity Subcommittee meeting Rear Admiral (Ret.) David Simpson spoke to the group. The topics discussed were well received and will hopefully spur future beneficial ideas to address at the next meeting.

### **Technology Subcommittee –James Hamilton**

Mr. Hamilton stated the CAD-to-CAD project continues to be a hot topic. He is exchanging emails with Mr. Coates and with Statewide Interoperability Coordinator (SWIC) Bud Frank and the Statewide Interoperability Executive Committee (SEIC) to form a CAD-to-CAD Work Group. He hopes to have an answer by the next meeting. A multi-disciple work group is needed.

Mr. Rose added that the State of Maryland is moving towards Next Generation 9-1-1 and everyone is moving at a different pace. CAD-to-CAD is critically important to Next Generation 9-1-1 and this needs to be a statewide effort.

Mr. Souder stated the Board is charged legislatively with funding 9-1-1 but the landscape of 9-1-1 is changing. Looking downstream the Board needs to look at what initiatives it funds as technology evolves.

Mr. Hamilton believes CAD-to-CAD has its complexities and could potentially be expensive but the project speaks to options for multi-source funding. It is clearly an eligible expense in the State Homeland Security Grant Program. This is a broad topic and requires broad thinking as to how we get to the outcome the State desires.

Mr. Markey believes it is appropriate to focus on the requirements, the drivers, and what is the vision from the 9-1-1 perspective. There will be discussions in the future regarding this.

Mr. Rose said the Board funds CAD interphases and CAD-to-CAD is another interphase. The Board would not have to buy a CAD system. The Board would be helping to provide an interphase between CAD systems to support Next Generation 9-1-1.

Major Tawn Gregory agrees that this is an interphase and not a CAD system. Washington County's approval for the CAD-to-CAD pilot with the Maryland State Police is bi-directional and is not vendor biased and will work with other vendors. She believes the Board could fund projects of this nature based on her understanding.

Mr. Markey believes the Board can and should fund interphases. The Board understands the positive effects of processing 9-1-1 calls. He also stressed the importance of the 24 counties having an understanding of what CAD-to-CAD means.

### **GIS –Julia Fischer**

Ms. Fischer reported activities continue to move forward with statewide validation and the previous impediment has been resolved. Final development has resumed. Its availability is delayed until late November. The data validation system page is being created. They will connect with each of the counties to confirm that the necessary steps are completed. They will be supplying high-level information for the public’s awareness. Detail instructions will be available if needed by the counties.

They continue to make pursuits within the regional Next Generation 9-1-1 GIS coordination. They have added representatives from WV and NJ. They are creating another page at 911.Maryland.gov highlighting their activities. Their intent is to continue to make sure the 911.Maryland.gov website is up to date with the latest information on the initiatives. Ms. Fischer also noted it was National GIS Day yesterday and the activities performed to promote GIS.

For the imagery project, there were some edits between the two vendors. Some seamlines were identified and removed from structures to ensure structures are clearly visible. Some edits were made to Chesapeake Bay water, the appearance was significantly increased. We are on schedule and the final delivery has started. Once the information has been verified information will be available to the other counties.

### **Verizon Update – Walt Puller**

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Mr. Puller reported that there were no network-affecting issues to report. He will be sending a quarterly newsletter to the group. Mr. Puller highlighted one of the items in the newsletter. This is related to wireless nuisance calls. There is a law enforcement team that is called the Verizon Security Assistance Team. There is an 800 number you can call to report nuisance calls and facilitate blocking some of the calls. Verizon blocks approximately two billion nuisance calls a month.

### **AT&T Update – Taylor Thompkins**

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Mr. Thompkins has dates in the early to mid-first quarter for all the Maryland projects that are underway. Some of the projects will push to the second quarter.

Good progress is being made for Baltimore County and Hartford County. The network is close to being completed and there are no major or minor ESInet-related incidents.

### **Motorola Solutions Update – Lisa Madden for Toni Dunne**

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Ms. Madden reported Motorola Solutions has no service-impacting events to report. Carroll County has fully migrated to the Next Generation core service.

Approximately 80% of Maryland 9-1-1 callers are wireless. In 2023, wireless calls will be delivering the handset location of the 9-1-1 call. This will enable a true NENA i3 call and requires the migration of the carriers off the legacy selective router and onto the Next Generation 9-1-1 router.

Mr. Souder asked if there will be any cost savings once the legacy system is no longer in use. Ms. Madden stated that Motorola is working to decommission the legacy system thus resulting in no

double billing. Mr. Souder suggested that when this is completed that on behalf of all Marylanders this should be celebrated.

### **MACo Emergency Communications Committee (ECC) – Ross Coates**

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Mr. Coates stated that the government leadership is in a transition state. We want to bring to light the challenges of recruitment and retention in the 9-1-1 industry. The Maryland Association of Counties is going to be collecting staffing data of 9-1-1 centers across the state to use in discussions with the new leadership. This is a nationwide problem. We need to discuss the options for compensation, benefits, and retirement packages of the 9-1-1 Specialist.

The development of policy in the PSAP community regarding the 9-1-1, 9-8-8 call diversion process is taking place. These are due prior to December 1. Sample policies are being collected from other jurisdictions as models.

Mr. Markey said he has spoken with Senator Kagan about 9-8-8 and a block was placed for using 9-1-1 funds for 9-8-8. Mr. Markey pointed out that there are interphases that may be necessary but the block prevents funding for anything related to 9-8-8. We must be able to unite the two systems efficiently and seamlessly.

Mr. Tharp has received some questions concerning this and he has the email address for the Maryland Department of Health where the policies should be sent. Her name is Angela and her email address is in the chat. Please copy his office in the email.

### **Mission Critical Partners Update – Joshua Jack**

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Mission Critical Partners sent the report to the Chairman and the Interim Executive Director. Previous briefs out by the subcommittee's members and partners sum up the information in the report. 12 of the 24 centers have migrated. The forecast is the remaining 12 will migrate by the third quarter of next year. The other eight counties of the Eastern Shore have received their cut dates and the last one should be cutover by mid-May.

Mr. Jack also stated the statewide security project is going well, all 24 centers will be addressed. To date, there have been ten cybersecurity assessments completed. Five assessments and response plans are being generated currently. Five PSAPs are being scheduled.

### **CURRENT PROJECTS FOR VOTING CONSIDERATION**

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Funding request for Project 23-123 for Howard County for GIS Western Shore orthophotography. LT Jennifer Reidy-Hall, Director of the Howard County PSAP stated that Howard County is sponsoring the request for 14 counties to the west of Chesapeake Bay and Baltimore City and is requesting \$850,080.18 for the collection of new aerial digital imagery and to develop the new state digital ortho imagery. This is the three-year refresh of the data it also includes an independent quality assurance check. Due to the timeline on page 3, it goes from January through November with Board approval. Mr. Markey stated that extensions should be requested as needed.

**Mr. Souder moved to fund Project 23-123 for Howard County in the amount of \$850,080.18 be approved. Ms. Greentree seconded the motion. Ms. Fischer recused herself from the vote. All were in favor and the motion carried.**

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A funding request for Project 23-135 for Allegheny County for PSAP security, CCTV, and door access. Roger Bennet, Deputy Director for the Department of Emergency Services of Allegheny

County, in the amount of \$4,142.02 for the CCTV and door access system. Two weeks ago there was a failure in the system due to the link to the cloud.

**Mr. Rose moved to fund Allegheny County Project 23-135 in the amount of \$4,142.02 for PSAP security CCTV and door access. Major David P. Stem seconded the motion. All were in favor and the motion carried.**

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A funding request for Project 23-095 for Charles County for statewide GIS validation and support. Jeff Clements Chief 9-1-1 Public Safety Communications for Charles County in the amount of \$1,153,390.45 for GIS support to the State 9-1-1 Board and related subcommittees and work groups. This is a project with Mission Critical Partners that is ongoing and a continuation of the project.

**Mr. Souder moved to fund Project 23-095 for Charles County in the amount of \$1,153,390.45 be approved. Mr. McNamara seconded the motion. Mr. Rose and Ms. Fischer recused themselves from the vote. All were in favor and the motion carried.**

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A funding request for Project 23-096 for Charles County for Rapid Deploy mapping, analytics, and SMS translation. Kelly Wilson, Assistant Supervisor in Charles County for one year for Rapid Deploy's Radius tactical mapping implementation and Eclipse Analytics for four positions in the amount of \$28,800.00.

**Ms. Fischer moved to approve Project 23-096 for Charles County for \$28,800.00. Mr. Frazier seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried.**

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A funding request for Project 23-117 for Cecil County for emergency dispatch protocols, and quality assurance reviews. Diane Strong, Chief of Communications Cecil County, for \$42,336.00 for QPR services through Priority Dispatch which provides the minimum requirements for quality assurance for all calls received by the center. This is a renewal of their services.

**Mr. Ebling moved to fund Project 23-117 in the amount of \$42,336.00 for Cecil County for emergency dispatch quality assurance reviews. Mr. McNamara seconded the motion. All were in favor and the motion carried.**

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A funding request for Project 23-119 for Cecil County laptops for emergency dispatch protocols. Ms. Strong, Chief of Communications Cecil County, for five new laptops to use for the remote call-taking process function in the amount of \$9,026.15.

**Ms. Greentree moved to fund Project 23-119 Cecil County in the amount of \$9,026.15 for additional laptops. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

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A funding request for Project 23-124 for Somerset County for console furniture for the Maryland State Police barracks Princess Anne. Gary Powell, Assistant Director of Emergency Services Somerset County is asking for funding on behalf of the Maryland State Police Princess Anne barracks in the amount of \$67,054.42 for purchasing new console furniture in the dispatch area of the barracks.

**Mr. Rose moved to fund Somerset County Project 23-124 in the amount of \$67,054.42 for console furniture for the State Police barracks Princess Anne. Mr. Ebling seconded the motion. Major Tawn Gregory recused herself from the vote. All were in favor and the motion carried.**

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A funding request for Project 23-132 Prince George's County for maintenance and recurring charges. Charlynn Flaherty, PSAP Director for Prince George's County Public Safety Communications, made a request to change the amount of the request from \$183,360.05 to \$5,125.05 if allowed by the Board. The \$5,125.05 listed in the change request is for the entry-level testing process provided by Criticall.

**Mr. Ebling moved to fund Project 23-132 as amended by the PSAP Director in the amount of \$5,125.05 for the continuation of Criticall for the recruitment processes. Ms. Price seconded the motion. All were in favor and the motion carried.**

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Following the funding requests, the Board received a presentation from Jay Malin, Ph.D. with Agent 511, and Jamison Peevyhouse with Rapid SOS.

Interim Executive Director Mr. Tharp reported there is an emergency project approval for Worcester County. Mr. Hamilton Deputy Director for Worcester County Emergency Services requested funding due to the staffing crisis. Mr. Hamilton requested Mission Critical Partners' scope of work to perform an assessment in the not to exceed the amount of \$58,365.00 to be approved. Rob Sterner with Mission Critical Partners provided additional information regarding the scope of work. Mr. Tharp shared the proposal via email and on-screen with the members for a question-and-answer session regarding the emergency request.

**Mr. Rose moved to fund the Emergency Project for Worcester County in the not to exceed the amount of \$58,365.00. Ms. Greentree seconded the motion. All were in favor and the motion carried.**

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#### **PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL**

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- None for this month

#### **PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

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- Baltimore County 22-095 (UPS Feasibility Study) September 2023
- Carroll County 22-126 (ESInet and NGCS Implementation) October 2023
- Carroll County 22-127 (NG911 Transition SME Support) October 2023
- Baltimore County 22-168 (911 Phone System Refresh) December 2023

#### **PROJECTS FOR DE-ENCUMBERING OF FUNDING**

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- Anne Arundel County 21-171 (Console Furniture – Fire Dept.) \$1,246.34
- Washington County 22-351 (Protocol Recertification) \$110.30

**Mr. Kirchner moved to recognize the return of funding in the amount of \$1,356.64. Mr. Rose seconded the motion. All were in favor and the motion carried**

#### **PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

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Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

- Harford County 23-114 (Headsets) \$6,162.50
- Cecil County 23-115 (NENA Leadership Training) \$860.00
- Cecil County 23-116 (Protocol Recertification) \$1,760.00
- Kent County 23-120 (Protocol Recertification) \$840.00
- Washington County 23-125 (Implicit Bias Training – 3 Sessions) \$10,750.00

- Allegany County 23-099 (Protocol Training) \$2,435.00
- Charles County 22-269 (Protocol QA Training) \$3,050.00
- Frederick County 23-127 (Training – NENA Implicit Bias) \$10,750.00
- Baltimore County 23-128 (Headsets and Cords) \$28,537.95
- Dorchester County 23-129 (Protocol Training) \$365.00
- Dorchester County 23-130 (Protocol Recertification) \$101.50
- Prince George’s County 23-111 (Protocol Training) \$405.00
- Prince George’s County 23-131 (Protocol Recertification) \$120.00
- Charles County 23-134 (ETC-I Certification) \$525.00
- Prince George’s County 23-136 (Maintenance of Protocols) \$40,800.00
- Prince George’s County 23-137 (Chairs) \$105,682.00
- Prince George’s County 23-138 (Headsets and Cords) \$6,816.00

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#### **ADDITIONAL ITEMS**

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Ms. Greentree requested that the items that did not make it on the agenda, that copies of the projects be sent to the Board members. Mr. Tharp assured the members that he will send the information.

Mr. Markey’s intention is to cancel the December meeting scheduled for December 15, 2022. If there is a time-sensitive project from the Maryland 9-1-1 Board a special meeting would be held to address the urgent request. This will also provide the Executive Director and the Office the time to complete the mandated end-of-year reports and inspections. Along with preparing the necessary transition documents for the Governor’s Administration Change. The Executive Director will assist Mr. Markey with finalizing the logistics for a Strategic Plan Development Day. The members were asked to put a tentative day of January 9, 2023, on their calendars, for the planning day. If there is a conflict for a large number of members an alternate day will be pursued.

Ms. Warren requested that when the Maryland manual online is certified about the changing of the Director she would like for it to update the composition of the other Board members. Mr. Markey has passed that information along to the parties responsible. If members have other revisions they would like to see please pass them along to the Executive Director’s Office.

Mr. Markey wished the Board members a safe and enjoyable Thanksgiving. The next meeting will be in January 2023.

At 1:48 PM, Mr. Rose made a motion to adjourn the meeting. Mr. McNamara seconded the motion. All were in favor and the meeting was adjourned.

Jack Markey, Chairman  
Maryland 9-1-1 Board